

# NAPERCOM®

Free Consultation, Assessment, and Recommendation  
Systems and Network Configuration Optimization  
IT and Communication Service Outsourcing  
System Application Software Training

***Save up to 30% on Your Business  
IT and Communication Costs***

*IT is becoming more important to business success in the future. We see IT becoming pervasive and increasingly being deployed and purchased as a service, almost like electricity.*

NAPERCOM can give you control of your own information systems and reduce your business IT and communication costs. Here's how:

1. ***Free Consultation and Recommendation.*** NAPERCOM will review the systems you have, the network configurations you use, and the business goals you strive for to determine if your current business communication systems have been optimized for your core business. Based on the information gathered during our System Configuration Review and the technologies available, we will redesign your existing systems and present you the optimized configurations and roadmaps **for FREE.**
2. ***System Implementation.*** Whenever you decide to have your systems configuration modified according to our recommendations, we have the expertise to implement the changes and optimize the systems and configurations **to YOUR SATISFACTION.**
3. ***Service Outsourcing.*** We are dedicated to providing system service maintenance and 24x7 technical supports with a Single Point of Contact (SPOC). Based on your needs and budget, we will draft a customized Service Level Agreement (SLA) that can significantly lower down your costs. We also provide on-site system application training. You'll enjoy the peace of mind knowing that your information systems will be running as they are supposed to. This allows you and your associates to concentrate on what you do the best, **Managing Your Core Business.**

## **NAPERCOM – Your Business Communications Partner**

Surely, you have noticed the dramatic changes in the Information Systems' world today. If nothing else, the systems have become smaller, much more powerful, and readily available to the general business community. Gone are the days when only a few large organizations had the competitive advantage of owning information systems, which allowed them to dominate the world of business information. Today even the smallest entrepreneurs can purchase systems that rival the most sophisticated systems of 10 years ago.

Even though this shift has its enormous benefits, it also introduces into business an element of complexity that can be overwhelming. Information systems are so pervasive and integral to daily business operations that they have become a necessity just to keep up with your competition. A "competitive edge" derives from a well designed, implemented, and well maintained information system. NAPERCOM can give you that!

We understand that it is valuable to your business to have the resources needed to provide the "competitive edge" of information systems without having to become the experts yourselves. We have engineers worked at AT&T, MCI, Ameritech, and business communication support groups of fortune 500 who understand the services, and engineers at Cisco, Lucent, Motorola, and Nortel who comprehend the technologies.

NAPERCOM can provide the vehicle you need to stay competitive with high quality information systems and services, allowing you to concentrate on your daily business functions. NAPERCOM provides the following services that help achieve this goal.

1. Free Consultation and Recommendation provides the appropriate expertise for your enterprise business communication systems assessment. We present you a strategy and roadmap tailored to your needs.
2. System Configuration Optimization reengineers and implements your information systems and configurations to better suit your business needs and thereby save your more.
3. Service Outsourcing, On-site Support and Maintenance offers supports that are based upon customized Service Level Agreement (SLA) with a Single Point of Contact (SPOC) including scheduled maintenance, emergency service, and 24x7 response to make sure your systems achieve the highest availability possible.
4. Application Software Training provides you and your associates onsite personalized technical trainings.

## **NAPERCOM – Save up to 30% on Your IT Service Costs**

The costs of services from NAPERCOM are competitive. The returns to your business will be dynamic. With high quality information systems design and optimization, SPOC and 24x7 technical support, new technology, and new ways of doing business, NAPERCOM will provide you the optimized information systems and services for your business success. NAPERCOM will save up to 30% on your IT service costs.

**Call (630) 854-8550**

**NAPERCOM®**  
BUSINESS COMMUNICATION SOLUTIONS

**NAPERCOM**

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[www.NAPERCOM.com](http://www.NAPERCOM.com)

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